

NEW CODES & PRIOR AUTHORIZATION REQUIREMENT

South Country Health Alliance (South Country) is notifying providers of new codes/services that became active July 1, 2026. The new codes/services listed in the table below will be added to South Country's Prior Authorization list and **will require prior authorization** for South Country members for **dates of service on and after October 1, 2026**.

What providers need to do:

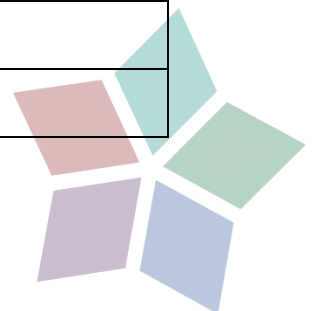
- For dates of service **on/after 10/1/2026**, submit a prior authorization request before providing the service(s).
- Confirm member eligibility and benefit coverage at the time of scheduling/service.
- Include supporting clinical documentation (diagnosis, prior treatment history, ordering/servicing provider information, requested units/dates, and any other information needed to assess medical necessity).
- Submit requests through the [South Country Provider Portal](#) or by fax at **1-888-633-4052**.

Questions or assistance: If you have questions about these authorization requirements or need assistance submitting a request, please contact South Country Utilization Management at **1-888-633-4051**. For general provider support, please contact the Provider Contact Center (PCC) at **1-888-633-4055**.

Thank you for your partnership in providing care to South Country members.

Sincerely,
South Country Health Alliance

Medical Pharmacy	
CODE	SERVICE
J1289	Injection, narsoplimab-wuug, 1 mg
J2361	Injection, depemokimab-ulaa, 1 mg





Bulletin/Update

J3386	Injection, etuvetidigene autotemcel, per treatment
J3405	Injection, onasemnogene abeparvovec-brve, per treatment
J9053	Injection, belantamab mafodotin-blmf, 0.1 mg
Q5168	Injection, ranibizumab-leyk (nufymco), biosimilar, 0.1 mg

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage	Provider web portal issues
Authorization verification	Claim rejection guidance
Website questions	General information
Claims billing and processing guidelines	
Remittance adjustment code details and payment information	

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.