

IMPORTANT UPDATE: MEDICAID COVERAGE FOR CHIROPRACTIC SERVICES

Dear Provider,

We are writing to inform you of a significant change that may impact treatment for adults enrolled in Minnesota Medical Assistance programs.

The State of Minnesota has enacted legislation affecting Medicaid coverage for chiropractic care. **Effective January 1, 2026, chiropractic services will no longer be a covered benefit for adults aged 21 and older under Minnesota Medicaid and MinnesotaCare.**

Please note:

- This change applies only to adults enrolled in Minnesota Medicaid and MinnesotaCare.
- Members with Medicare coverage may continue to receive chiropractic services under benefits and eligibility guidelines specific to Medicare.

We want to ensure that you are aware of this update so you can plan accordingly for your patients' future care needs.

If you have any questions or need support, please reach our **Provider Contact Center at 1-888-633-4055.**

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Provider web portal issues

Authorization verification

Claim rejection guidance

Website questions

General information

Claims billing and processing guidelines

Remittance adjustment code details and payment information





Bulletin/Update

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.