



Early Childhood Family Education (ECFE) Scholarship Program

Eligibility

Member status:

- Either the Early Childhood Family Education (ECFE) participating child or parent must be a current South Country Health Alliance (South Country) member *at the time of registration and be enrolled with South Country during the month(s) the class meets.*

Qualifying classes:

- South Country will cover the *entire registration fee (scholarship)* of ECFE parent/child classes for the eligible South Country members.
- Classes must include a parent/child component within the classroom setting during each class/event *and* target newborn to kindergarten age children.
- There is no annual limit to the number of ECFE classes allotted per member per year.

Classes that *do not* qualify:

- ECFE classes that do not have a parent/child component in the classroom.
- “Sibling Care” or similar programs offered by ECFE in which siblings of class participants receive childcare services while the parent/sibling is in class.

Please note:

Either the parent or child participating in the ECFE class must be enrolled with South Country at the time of class registration and for the duration of the class/event. South Country will only reimburse for the months in which the member was attending the class/event and enrolled with South Country.

EXAMPLE: If a South Country member participates in an ECFE class that meets in September, October, and November, *the member must be enrolled with South Country all three months in order to qualify for the full reimbursement.* If the member is enrolled with South Country in September and October only, South Country will reimburse you 2/3 of the total cost (payment for the September and October participation). This is reflective of the medical claim payment process; claims are reimbursable only when the member is enrolled with South Country at the time of service.

Due to the unique nature of the eligibility criteria and enrollment process for Medicaid and Medicare coverage, it is not uncommon for South Country members to disenroll from South Country for a short period of time and then enroll again at a later date. If a member questions his/her enrollment status with South Country at the time they register for an ECFE class, please feel free to refer them to South Country’s Member Services (toll-free 1-866-567-7242). This number is also located on the back of their health insurance card.

Registration Process

Member verification:

- Please encourage participants to show their South Country identification cards at the time of registration.
- Participant status with South Country must be verified upon registering for the class.
 - ECFE staff should call South Country Member Services at 1-866-567-7242 (toll-free) to verify the participant's current enrollment status with South Country. *Please do not depend solely on the identification card for member verification as it is not necessarily the most updated source.*
 - This process can be completed immediately over the telephone.
 - Please have the participant's first and last names, as well as South Country ID number, (if available). The ID number can be found on the participant's South Country identification card.

Invoicing Process- New Electronic invoice process



SOP-Orgs-ClassRei
mbursementsCE-ECF

South Country will work to reimburse you within 4 weeks after receiving the invoice.

School District Media Promotion of South Country Programs

When promoting South Country's ECFE scholarship program to your community members, please refer to our media kit to ensure that the brand elements are applied correctly for South Country's logo, tagline, typefaces, name, acronym, product standards etc.