



Community Education Scholarship Program

Eligibility

Member status:

- The Community Education class participant must be a current South Country Health Alliance (South Country) member *at the time of registration and during the month(s) the class meets.*

Qualifying classes:

- South Country members may receive up to \$15 off the registration fee for most Community Education classes, *up to 5 classes per calendar year.*
 - Safety classes, such as first-aid/CPR, firearm safety, camping safety, ATV safety, etc. qualify if the focus is on safety training and the class is taught by a certified instructor.
 - Day trips, such as a trip to the State Fair, or apple orchards qualify if the focus is on community involvement/ enrichment.
- South Country will pay the full registration fees of pregnancy and childbirth Community Education classes, as long as the participant maintains enrollment with South Country for the duration of the class.

Classes that *do not* qualify:

- The scholarship does not apply to Community Education sponsored overnight activities, activities involving alcohol, or high-risk activities (i.e., sky diving or rock climbing.)

Please note:

South Country can only reimburse the Community Education program for the full \$15 discount if the member is enrolled with South Country during the month(s) of his/her Community Education class.

EXAMPLE: If a South Country member participates in a Community Education class that meets in January, February, and March and costs \$15, *the member must be enrolled with South Country all three months in order to qualify for the full reimbursement of \$15.* If the member is enrolled with South Country in January and February only, South Country would reimburse \$10 of the \$15 (payment for the January and February participation). This is reflective of the medical claim payment process and in accordance with South Country's State and Federal contractual requirements; claims are reimbursable only when the member is enrolled with South Country at the time of service.

- Due to the unique nature of the eligibility criteria and enrollment process for Medicaid and Medicare coverage, it is not uncommon for South Country members to lose their eligibility for Medical Assistance (and thus South Country insurance) for a short period of time and then enroll again at a later date. If a member questions his/her enrollment status with South

Country at the time they register for a Community Education class, please feel free to refer them to South Country's Member Services (toll-free 1-866-567-7242). This number is also located on the back of their health insurance card.

Registration Process

Member verification:

- To gather all necessary information to bill South Country, encourage participants to show their South Country identification cards at the time of registration. *Please do not depend solely on the identification card for member enrollment status as it is not necessarily the most updated source.*
- To confirm a member's enrollment status with South Country at the time of registration:
 - Community Education staff should call South Country's Member Services at 1-866-567-7242 (toll-free)
 - Note that this number is also listed on the back of the member's South Country identification card.
 - This process can be completed immediately over the telephone.
 - Please have the participant's first and last names, as well as the member's South Country ID number, (if available).

Invoicing Process- New Electronic invoice process



SOP-Orgs-ClassRei
mbursementsCE-ECF

South Country will work to reimburse you within 4 weeks after receiving the invoice.

School District Media Promotion of South Country Programs

When promoting South Country's Community Education scholarship program to your community members, please refer to our media kit to ensure that the brand elements are applied correctly for South Country's logo, tagline, typefaces, name, acronym, product standards etc.