

SALIX PHARMACEUTICALS NO LONGER PARTICIPATING IN THE FEDERAL MEDICAID DRUG REBATE PROGRAM

South Country Health Alliance has learned that Salix Pharmaceuticals will no longer participate in the federal Medicaid Drug Rebate Program effective Oct. 1, 2025. As a result, South Country is unable to cover their drugs, including Xifaxan® and Relistor®, effective Oct. 1, 2025.

Participation in the federal Medicaid Drug Rebate Program is optional for drug manufacturers. However, opting out of the program means Medical Assistance (MA) is unable to cover their drugs because state and federal law requires that drugs covered through MA must be eligible for federal funding. A drug manufacturer must participate in the federal Medicaid Drug Rebate Program for a drug to be eligible for federal funding.

Other drug manufacturers have chosen not to participate in the federal Medicaid Drug Rebate Program effective Oct.1, 2025. Refer to the [Drug Manufacturer](#) Contacts webpage on the U.S. Centers for Medicare & Medicaid website for a list of manufacturers that will no longer participate.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our





Bulletin/Update

Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.