

9/29/2025

Important Notice: Change to Your Health Care Benefits

We are writing to inform you of an upcoming change to your health care benefits under your current health plan with South Country Health Alliance.

What's Changing

Effective **November 1, 2025**, the following benefit will end.

- **Housing Stabilization Services**

Why This Change Is Occurring

The Minnesota Department of Human Services (DHS) has decided to end the Housing Stabilization Services program. This decision was made after the Office of Inspector General (OIG) found widespread fraud in the program through its investigations and data review.

What You Need to Do

If this change affects you, South Country will send you another letter with more details and next steps. You may also receive a notice from the Minnesota Department of Human Services.

If you have questions or need help:

- Call our Member Services team at **1-866-567-7242** (Monday–Friday, 8 a.m. to 4:30 p.m.). You can also use your preferred relay service or email us at members@mnscha.org.
- You can also talk to your Tribe or county about services that may be available to you.
- If you have a waiver case manager or a targeted case manager, they can help you find services you may qualify for.
- Visit the **Housing Benefits 101** website at <https://mn.hb101.org> to learn more.

Please reach out with any questions or concerns.

Sincerely,
South Country Health Alliance

