

HOME HEALTH CONSOLIDATED BILLING UPDATE

Home Health Consolidated Billing Update

South Country Health Alliance is aligning our home health consolidated billing policies with Medicare requirements. Providers are reminded to ensure they are following Home Health Consolidated Billing guidelines as established by the Centers for Medicare & Medicaid Services (CMS). For detailed information, please review [Chapter 10 of the Medicare Claims Processing Manual](#).

Key billing edits

- **Therapy services**
 - **Institutional claims:** Subject to home health consolidated billing when billed under revenue codes 042x, 043x, or 044x with types of bill (TOB) 013x, 023x, 034x, 074x, 075x, or 085x
 - **Professional claims:** Subject to home health consolidated billing when the Healthcare Common Procedure Coding System (HCPCS) code is included on the CMS-published “Home Health Consolidated Billing Master Code List” with a code type of Therapy
 - Exception: Therapy provided by a physician is excluded. Refer to Chapter 10, Section 20.2.2 of the *Medicare Claims Processing Manual* for applicable specialty codes.
- **Non-routine supplies**
 - **Institutional claims:** Not subject to home health consolidated billing

Professional claims: Subject to home health consolidated billing when the HCPCS code is included on the CMS-published “Home Health Consolidated Billing Master Code List” with a code type of Non-Routine Supply





Bulletin/Update

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage

Authorization verification

Website questions

Claims billing and processing guidelines

Remittance adjustment code details and payment information

Provider web portal issues

Claim rejection guidance

General information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.