South Country HEALTH ALLIANCE

AbilityCare Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Member Services representative at

1-866-567-7242 (TTY users call 1-800-627-3529 or 711). Call Center hours are from 8 a.m. to 8 p.m., 7 days a week from October through March, or Monday through Friday from April through September. The call is free.

This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and Medical Assistance from a State plan under Medicaid.

Additional requirements are as follows:

- You live in our service area; and
- You have both Medicare Part A and Medicare Part B; and
- You are a United States citizen or are lawfully present in the United States; and
- You have a certified disability through Social Security Administration or the State Medical Review Team; and
- You are age 18 – 64.

Understanding the Benefits

- ☐ The ***Member Handbook*** provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit www.mnscha.org or call 1-866-567-7242 (TTY users call 1-800-627-3529 or 711) to get a copy of the ***Member Handbook***.

- ☐ Review the ***Provider and Pharmacy Directory*** (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

- ☐ Review the ***Provider and Pharmacy Directory*** to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

- ☐ Review the Formulary (***List of Covered Drugs***) to make sure your drugs are covered.

Understanding Important Rules

- ☐ Benefits and/or copays may change on January 1, 2027.

- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the ***Provider and Pharmacy Directory***).