

FRONT

000001

JOSEPH Q SAMPLE  
123 ANY STREET  
ANYTOWN, US 12345

Important: New membership cards attached.

MMSI  
4001 41<sup>st</sup> Street NW  
Rochester, MN 55901-8901



Name: SAMPLE, JOSEPH Q  
ID: XXXXX123401  
DOB: 02/10/1981  
Group: XXXX  
PCC: PHYSICIANMY

Effective Date: 01/01/2007  
PMI# 00015281  
Svc Type: Medical/Rx  
Care Type: SCHA GA  
Phone: (555)555-5555

Office Visit Copay: \$99 Non-Emergency ER: \$99

PCN: SHMCD RX Bin: 610455



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BACK

Your new membership cards are below. Your membership card serves as your key to the network of services. Simply present your membership card whenever you receive care.

For more information, visit our web site at [www.mnscha.org](http://www.mnscha.org) or call SCHA Member Services at 1-866-567-7242 (toll free) or 1-877-824-5611 (TTY for the hearing impaired).

This information is available in other forms to people with disabilities by calling customer service toll free 1-866-567-7242 or 1-877-824-5611 (TTY), or 711, or through the Minnesota Relay Service at 1-877-627-3848 (speech to speech relay service).

Attention. If you want free help translating this information, call the above number.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فواصل على الرقم الموجود أعلاه.

အထူးသတိပြုရန်: ဤအချက်အလက်များကို အခမဲ့ အဘယ်လိုမျိုး ဖတ်ရှုလိုပါက အထက်ဖော်ပြပါ

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, nazovite gornji broj.

Cceb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.

ပြည်သူများ: ဤအချက်အလက်များကို အခမဲ့အဘယ်လိုမျိုး ဖတ်ရှုလိုပါက အထက်ဖော်ပြပါ

Hubaddhu. Yoo akka odeeffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, lakkoofsa armaa olii bilbili.

Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвольте по указанному номеру телефону.

Ogow. Haddii aad dooneeyso in la gaar kaalmeyso tarjama dda macluumaadkani oo la'agal la'naan ah, wac lambarka kore.

Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.

Chú ý. Nếu cần có cần dịch thông tin này miễn phí, xin gọi số nêu trên.

Prior to non-emergency services, contact the clinic on this card. In an emergency contact the clinic as soon as possible after receiving care.

**Medical: Members** may call SCHA Member Services toll free at 1-866-567-7242 or 1-877-824-5611 (TTY) for information on eligibility, benefits, reporting complaints, and general information. **Providers** call toll free at 1-800-995-4543.

**Dental: Members** call 1-800-516-2940 or TTY 1-800-466-7566.

**Providers** call 1-800-341-8478.

**Pharmacy:** To locate a participating pharmacy call 1-800-509-0545. Pharmacy Help Desk 1-866-325-5233.

**Ask Mayo Clinic** 24-hour nurse line call 1-800-504-3451 or TTY 1-877-728-3311.

**Submit medical claims to:**

MMSI  
PO Box 4014  
Rochester, MN 55903

**Submit dental claims to:**

DentaQuest  
12121 North Corporate Parkway  
Mequon, WI 53092

**Written appeals:** Appeals Office, DHS, PO 64249, St Paul, MN 55164

Call with appeal or grievance: DHS State Ombudsman, (651)431-2660 or 1-800-657-3729.

[www.mnscha.org](http://www.mnscha.org)

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