

FRONT

000001

JOSEPH Q SAMPLE
123 ANY STREET
ANYTOWN, US 12345

Important: New membership cards attached.

MMSI
4001 41st Street NW
Rochester, MN 55901-8901



Name: SAMPLE, JOSEPH Q
ID: XXXXX123401
DOB: 02/10/1981
Group: XXXX
PCC: PHYSICIANMY

Effective Date: 01/01/2007
PMI# 00015281
Svc Type: Medical
Care Type: SCHA MSC+
Phone: (555)555-5555

Office Visit Copay: \$99 Non-Emergency ER: \$99

PCN: SHMSC RX Bin: 610455



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BACK

Your new membership cards are below. Your membership card serves as your key to the network of services. Simply present your membership card whenever you receive care.

For more information, visit our web site at www.mnscha.org or call SCHA Member Services at 1-866-567-7242 (toll free) or 1-877-824-5611 (TTY for the hearing impaired).

This information is available in other forms to people with disabilities by calling customer service toll free 1-866-567-7242 or 1-877-824-5611 (TTY), or 711, or through the Minnesota Relay Service at 1-877-627-3848 (speech to speech relay service).

Attention. If you want free help translating this information, call the above number.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فواصل على الرقم الموجود أعلاه.

အထူးသတိပြုရန်။ ဤအချက်အလက်များကို အခမဲ့ အဘယ်လိုမျိုး ဖတ်ရှုရမည်ကို အထောက်အကူပြုပေးပါမည်။

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, nazovite gornji broj.

Cceb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.

ပြည်သူများ: ဤအချက်အလက်များကို အခမဲ့ အဘယ်လိုမျိုး ဖတ်ရှုရမည်ကို အထောက်အကူပြုပေးပါမည်။

Hubaddha. Yoo akka odeefannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, lakkoofta armaa olii bilibili.

Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвоните по указанному выше телефону.

Ogwo. Haddii aad dooneyso in laaga kaalmeyso tarjama dda macluumaadkani oo laaga la'naan ah, wac lambarka kore.

Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.

Chú ý. Nếu cần có cần dịch thông tin này miễn phí, xin gọi số nêu trên.

Prior to non-emergency services, contact the clinic on this card. In an emergency contact the clinic as soon as possible after receiving care.

Medical: Members may call SCHA Member Services toll free at 1-866-567-7242 or 1-877-824-5611 (TTY) for information on eligibility, benefits, reporting complaints, and general information. **Providers** call toll free at 1-800-995-4543.

Dental: Members call 1-800-516-2940 or TTY 1-800-466-7566.

Providers call 1-800-341-8478.

Pharmacy: To locate a participating pharmacy call 1-800-509-0545. Pharmacy Help Desk 1-866-325-5233.

Ask Mayo Clinic 24-hour nurse line call 1-800-504-3451 or TTY 1-877-728-3311.

Submit medical claims to:

MMSI
PO Box 4014
Rochester, MN 55903

Submit dental claims to:

DentaQuest
12121 North Corporate Parkway
Mequon, WI 53092

Written appeals: Appeals Office, DHS, PO 64249, St Paul, MN 55164

Call with appeal or grievance: DHS State Ombudsman, (651)431-2660 or 1-800-657-3729.

www.mnscha.org

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