

FRONT

000001

JOSEPH Q SAMPLE
123 ANY STREET
ANYTOWN, US 12345

Important: New membership cards attached.

MMSI
4001 41st Street NW
Rochester, MN 55901-8901



H5703001

Name: SAMPLE, JOSEPH Q
ID: XXXXX123401
DOB: 02/10/1981
Group: XXXX
PCC: PHYSICIANMY

Effective Date: 01/01/2007
PMI# 00015281
Svc Type: Medical
Care Type: SCHA ABCARE
Phone: (555)555-5555

Office Visit Copay: \$99 Non-Emergency ER: \$99

PCN: MPDSA RX Bin: 610455



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BACK

Your new membership cards are below. Your membership card serves as your key to the network of services. Simply present your membership card whenever you receive care.

For more information, visit our web site at www.mnscha.org or call SCHA Member Services at 1-866-567-7242 (toll free) or 1-877-824-5611 (TTY for the hearing impaired).

This information is available in other forms to people with disabilities by calling Member Services at 1-866-567-7242 or 1-877-824-5611 (TTY), or 711, or through the Minnesota Relay Service at 1-877-627-3848 (speech to speech relay service).

Attention. If you want free help translating this information, call the above number.

ملاحظة: إذا أردت مساعدة مجالية في ترجمة هذه المعلومات، فالتصل على الرقم الموجود أعلاه.

සමස්තයෙන්ම නිදහස්ව ප්‍රවේශයක් ලෙස සේවාවන් භුක්තියට ලක්වීමට මෙම සේවාව භාවිත කරන්න.

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, nazovite gornji broj.

Ceeb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.

විද්‍යාලය. ඔබ සේවාවන් භාවිතයට ලක්වීමට නිදහස්ව ප්‍රවේශයක් ලෙස සේවාව භාවිත කරන්න.

Hubadthu. Yoo akka odceffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, lakkoofsa armaa olli biibli.

Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвоните по указанному выше телефону.

Ogow. Haddii aad dooneyso in lagus kaalmeeyo tarjama dda macluumaadkanii no lacag la'nan ah, wac lambarka kore.

Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.

Chú Ý. Nếu quý vị cần dịch thông tin này miễn phí, xin gọi số nêu trên.

H5703 1215 approved 12/2009

Prior to non-emergency services, contact the clinic on this card. In an emergency contact the clinic as soon as possible after receiving care.

Medical: Members may call SCHA Member Services toll free at 1-866-567-7242 or 1-877-824-5611 (TTY) for information on eligibility, benefits, reporting complaints, and general information. **Providers** call toll free at 1-800-995-4543.

Dental: Members call 1-800-516-2940 or TTY 1-800-466-7566.

Providers call 1-800-341-8478.

Pharmacy: To locate a participating pharmacy call 1-800-509-0545. Pharmacy Help Desk 1-866-325-5233.

Ask Mayo Clinic 24-hour nurse line call 1-800-504-3451 or TTY 1-877-728-3311.

Submit medical claims to:

Submit dental claims to:

MMSI
PO Box 4014
Rochester, MN 55903

DentaQuest
12121 North Corporate Parkway
Mequon, WI 53092

Written appeals: Appeals Office, DHS, PO 64249, St Paul, MN 55164

Call with appeal or grievance: DHS State Ombudsman, (651)431-2660 or 1-800-657-3729.

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