

FRONT

000001

JOSEPH Q SAMPLE  
123 ANY STREET  
ANYTOWN, US 12345

Important: New membership cards attached.

MMSI  
4001 41<sup>st</sup> Street NW  
Rochester, MN 55901-8901



BACK

Your new membership cards are below. Destroy your previous South Country membership card and use this card. Your membership card serves as your key to the network of services. Simply present your membership card whenever you receive care.

For more information, visit our web site at [www.mnscha.org](http://www.mnscha.org) or call SCHA Member Services at 1-866-567-7242 (toll free) or 1-877-824-5611 (TTY for the hearing impaired).

This information is available in other forms to people with disabilities by calling Member Services at 1-866-567-7242 or 1-877-824-5611 (TTY), or 711, or through the Minnesota Relay Service at 1-877-627-3848 (speech to speech relay service). Attention. If you want free help translating this information, call the above number.

ملاحظة: إن أردت مساعدة مجانية في ترجمة هذه المعلومات، فالتفضل على الرقم الموجود أعلاه.  
සාමාන්‍යව පිළිගන්නා සේවාවන්හි සේවාවන් ලබාගැනීම සඳහා ඔබගේ සේවකරුට මෙම සේවකරුගේ සාමාන්‍ය සේවකරුගේ  
Pažnja. Ako vam je potrebno besplatna pomoć za prevod ove informacije, nazovite gornji broj.  
Ceeb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.  
විද්‍යාලය. විද්‍යාලයේ සේවකරුවන්ගේ සේවාවන් ලබාගැනීම සඳහා ඔබගේ සේවකරුට මෙම සේවකරුගේ සාමාන්‍ය සේවකරුගේ  
Hubaddhu. Yoo akka odeeffannoos kun sii hiikamu gargaarsa tolaa feeta ta'e. Jakkoofta armaan olii bilbilii.  
Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвоните по указанному выше телефону.  
Ogwo. Haddii aad dooneyso in lugaa kaalmeyo tarjima dila macluumaadkani oo la'ag in'aan ah, wac lambarka kore.  
Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.  
Chú Ý. Nếu quý vị cần dịch thông tin này miễn phí, xin gọi số nêu trên.

H5703\_1215 approved 12/2009



H5703001

Name: SAMPLE, JOSEPH Q  
ID: XXXXX123401  
DOB: 02/10/1981  
Group: XXXX  
PCC: PHYSICIANMY

Effective Date: 01/01/2007  
PMI# 00015281  
Svc Type: Medical  
Care Type: SCHA ABCARE  
Phone: (555)555-5555

Office Visit Copay: \$99 Non-Emergency ER: \$99

PCN: MPDSA RX Bin: 610455



Prior to non-emergency services, contact the clinic on this card. In an emergency contact the clinic as soon as possible after receiving care.  
**Medical: Members** may call SCHA Member Services toll free at 1-866-567-7242 or 1-877-824-5611 (TTY) for information on eligibility, benefits, reporting complaints, and general information. **Providers** call toll free at 1-800-995-4543.  
**Dental: Members** call 1-800-516-2940 or TTY 1-800-466-7566.  
**Providers** call 1-800-341-8478.  
**Pharmacy:** To locate a participating pharmacy call 1-800-509-0545. Pharmacy Help Desk 1-866-325-5233.  
**Ask Mayo Clinic** 24-hour nurse line call 1-800-504-3451 or TTY 1-877-728-3311.  
**Submit medical claims to:** MMSI, PO Box 4014, Rochester, MN 55903  
**Submit dental claims to:** DentaQuest, 12121 North Corporate Parkway, Mequon, WI 53092  
**Written appeals:** Appeals Office, DHS, PO 64941, St Paul, MN 55164  
Call with appeal or grievance: DHS State Ombudsman, (651)431-2660 or 1-800-657-3729.  
[www.mnscha.org](http://www.mnscha.org)



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