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### **Electronic Remittance Advice (ERA)**

This bulletin applies to providers billing batch claim files and is meant to inform you about the process to receive the Electronic Remittance Advice (ERA) for South Country Health Alliance claims from our third party administrator (TPA) MMSI.

This letter does not apply to providers who solely use MN E-Connect to submit their claims. You will continue to receive the remittance advice on paper until further notice.

The last phase of the electronic transactions required by Minnesota Statute, section 62J.536, requires all Minnesota health care providers and licensed group purchasers to exchange remittance advices (835s) electronically. MMSI has contracted with the clearinghouse, Emdeon, for this process. MMSI's Payor ID number is 41154.

All providers/organizations that would like to receive MMSI's Electronic Remittance Advice (ERA) from Emdeon must be contracted and/or implemented to receive ERAs, either directly, via a third party organization such as a software vendor, a billing service, or another clearinghouse that is contracted for ERA with Emdeon.

The ERA Provider Setup Form must be completed and returned to Emdeon's Enrollment Dept. The completed form should be submitted via email to [batchenrollment@emdeon.com](mailto:batchenrollment@emdeon.com) or faxed to 615-885-3713. To access this form, go to [www.emdeon.com](http://www.emdeon.com). Under the Resources heading, choose Enrollment Forms. Under the Setup Forms heading, choose ERA Provider Setup Form.

The Emdeon Enrollment Guide and Enrollment Frequently Asked Questions document are found on the Enrollment page. Please see links below. Questions may also be directed to 800-845-6592, Option 1.

Links to Emdeon Forms:

<http://www.emdeon.com/enrollment/documents/ERAPSF.pdf>

<http://www.emdeon.com/enrollment/documents/Enrollment%20Guide.pdf>

<http://www.emdeon.com/enrollment/documents/EnrollmentFAQ.pdf>

Providers will continue to receive paper remits from MMSI for 45 calendar days after enrolling with Emdeon.

### **Electronic Funds Transfer**

Electronic Funds Transfer (EFT) is the most cost-effective and paperless way of doing business for our valued providers for claim payments. Through a secured automated clearinghouse (ACH) process, you will be able to receive your claim payments directly deposited into your bank account and streamline your account receivables. To sign up with MMSI for EFT, complete and submit the EFT Authorization form to MMSI per the instructions on the form. You can access this form at [www.mmsiservices.com](http://www.mmsiservices.com). From the home page, select the Forms tab and then select Provider Forms. Scroll down the page and the EFT Authorization form is located under the MMSI Provider Network heading.

Providers who bill batch claims and elect not to register with EMDEON will continue to receive paper remittance advices.

Thank you,

South Country Health Alliance  
Provider Network Management