

South Country Health Alliance: 1-866-567-7242

Attention. If you want free help translating this information, call the above number.

ملاحظة: إذا أردت مساعدة مجانية في ترجمة هذه المعلومات، فاتصل على الرقم الموجود أعلاه.

កំណត់សំគាល់ បើអ្នកចង់បានជំនួយបកប្រែព័ត៌មាននេះដោយមិនគិតថ្លៃ សូមទូរស័ព្ទ លេខទូរស័ព្ទខាងលើ។

Pažnja. Ako vam je potrebna besplatna pomoć za prevod ove informacije, nazovite gornji broj.

Ceeb toom. Yog koj xav tau kev pab txhais cov xov no dawb, thov hu rau tus xov tooj saud.

ໂປຼດຊາບ. ຖ້າທ່ານກໍາລັງຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປຂໍ້ຄວາມດັ່ງກ່າວນີ້ພໍ, ຈົ່ງໂທສຕາມເລກໂທສທີ່ຢູ່ຂ້າງເທິງນີ້.

Hubaddhu. Yoo akka odeeffannoon kun sii hiikamu gargaarsa tolaa feeta ta'e, lakkoofsa armaa olii bilbili.

Внимание. Если вам нужна бесплатная помощь в переводе этой информации, позвоните по указанному выше телефону.

Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjama dda macluumaadkani oo lacag la'aan ah, wac lambarka kore.

Atención. Si desea recibir asistencia gratuita para traducir esta información, llame al número que aparece más arriba.

Chú Ý. Nếu quý vị cần dịch thông tin này miễn phí, xin gọi số nêu trên.

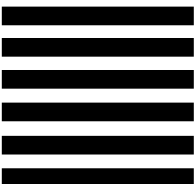
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This information is available in other forms to people with disabilities by calling 1-866-567-7242 (toll free), or TTY 711, or through the Minnesota Relay Service at 1-800-627-3529 (TTY, Voice, ASCII, Hearing Carry over) or 1-877-627-3848 (speech to speech relay service).

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SOUTH COUNTRY HEALTH ALLIANCE
MEMBER SERVICES DEPT
110 WEST FREMONT STREET
OWATONNA MN 55060-9937



SOUTH COUNTRY
HEALTH ALLIANCE

Bringing Wellness Home

MEMBER ADVISORY COMMITTEE

Each of us has strengths and skills to share.
And when we link our individual strengths
together, we're invincible...



What is South Country Health Alliance?

South Country Health Alliance is a health plan created and owned by the counties we serve. Our company provides insurance coverage for people who qualify for Medical Assistance. South Country has members in the following counties: Brown, Dodge, Freeborn, Goodhue, Kanabec, Morrison, Sibley, Steele, Todd, Wabasha, Wadena and Waseca.

What is the Member Advisory Committee (MAC)?

Members are the heart of our company. The Member Advisory Committee is the forum to share their unique perspectives and experiences as enrollees, family members, or advocates. Members can present concerns they hear and advocate for the rights of all enrollees. The mission of the committee is to help South Country Health Alliance respond to the needs of its members.

Why should I get involved?

In order for South Country to be the best health plan it can be, we need to know what works for our members and what doesn't. Your experience can help us understand the challenges you meet in your local health care setting. By advocating for yourself, you are also helping others like you. You will share experiences with other committee members from different counties and perhaps develop new acquaintances and friends.

How much of my time is required?

The time you'll spend varies depending on how active your involvement is. The Member Advisory Committee elects its own leaders and sets its own agenda. Normally the committee meets once every three months, and often there are specific topics to discuss. The meetings are scheduled at a time and location that works best for those involved. South Country reimburses you the cost of child care and mileage. Lunch is often provided at the meetings.

Will I really make a difference?

Whatever form your involvement might take, you'll definitely make a difference if you join. South Country is committed to our members. We want to give you every chance to participate in how your health care works. Your experience and assistance help us make sure we are doing what is needed and doing it right.

I think I can do this!

How do I get on the Member Advisory Committee?

You can contact Member Services by calling 1-866-567-7242 (TTY 711). Calls to both numbers are free. You can also contact them by email at marketing@mnscha.org, or by mailing back the card below. A Member Services representative will forward your name and contact information to the committee leadership. A member of the committee will contact you with information about the next step to join.

Your decision to participate or not to participate in no way affects your benefits or coverage. Acceptance on to the Member Advisory Committee is a process and dependent on several factors.

I would like to join the Member Advisory Committee!

Please send information to the address below!

Name _____

Address _____

City, State, Zip _____

Phone _____

SOUTH COUNTRY
HEALTH ALLIANCE
Bringing Wellness Home

MEMBER SERVICES Toll Free 1-866-567-7242
TTY/TDD 711